

Nöjd-kund-index

Kultur- och fritidsförvaltningen

2009



Piteå Kommun

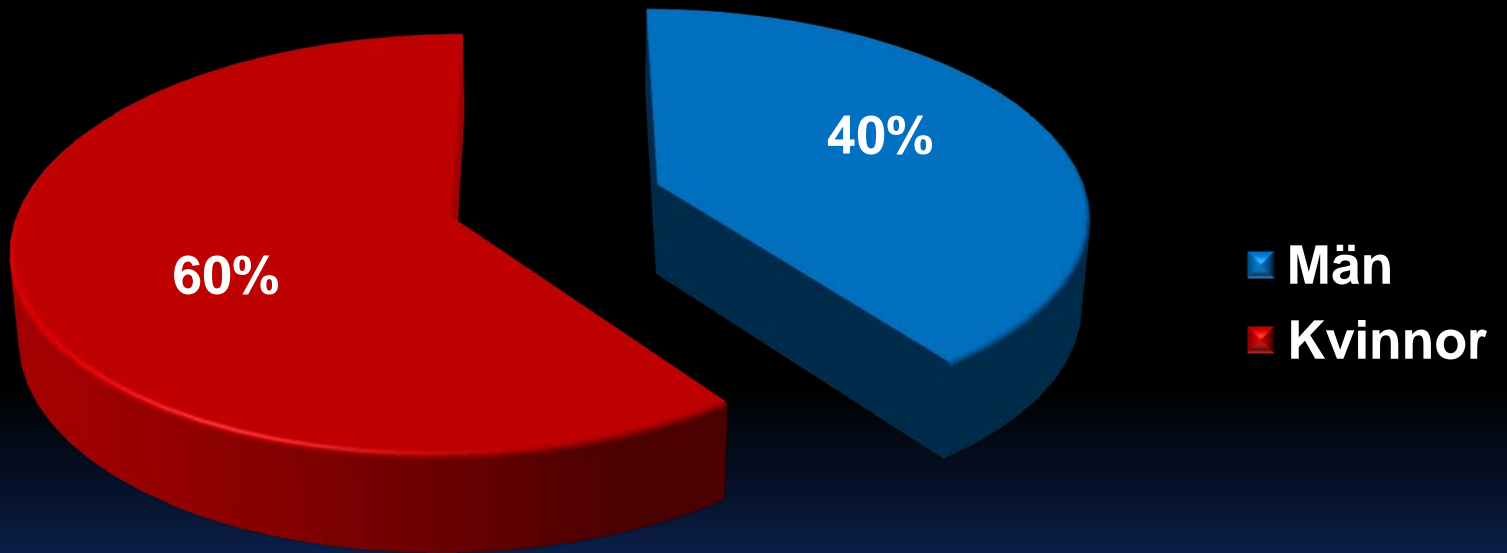
Kultur Fritid

Nöjd-kund-index (NKI) 2009

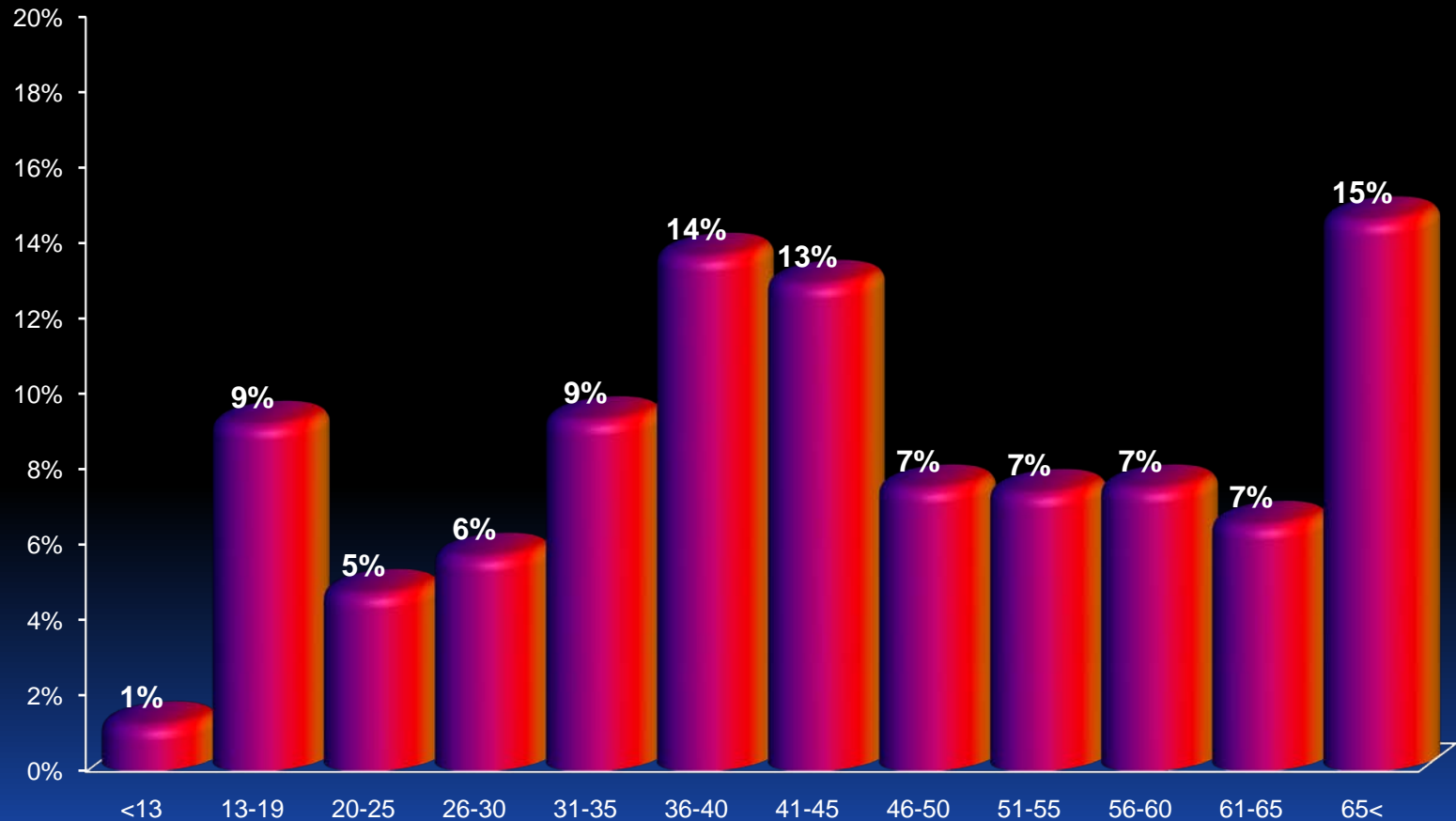
- Antal respondenter: 842
- Totalt NKI för hela förvaltningen: **81**



Fördelning Kön

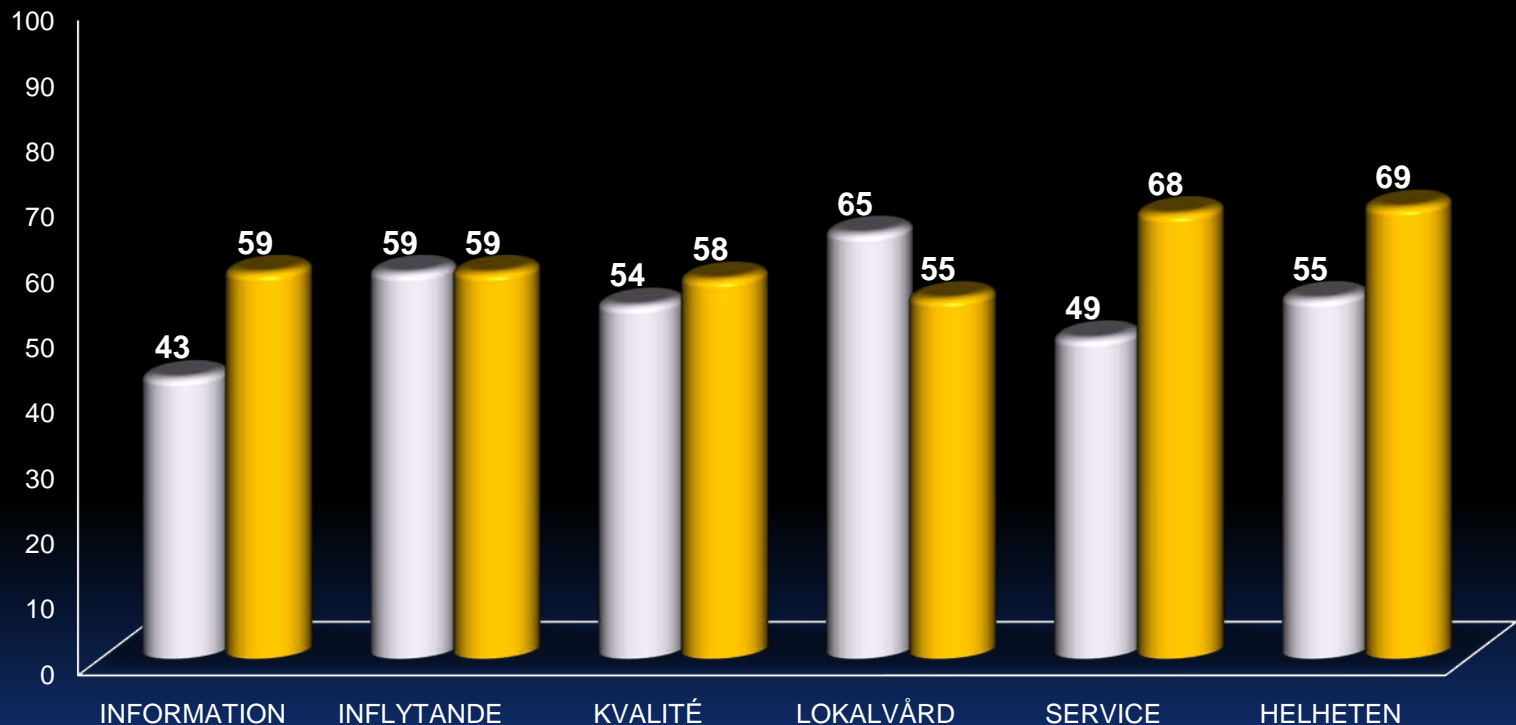


Fördelning Ålder



Stadsbiblioteket

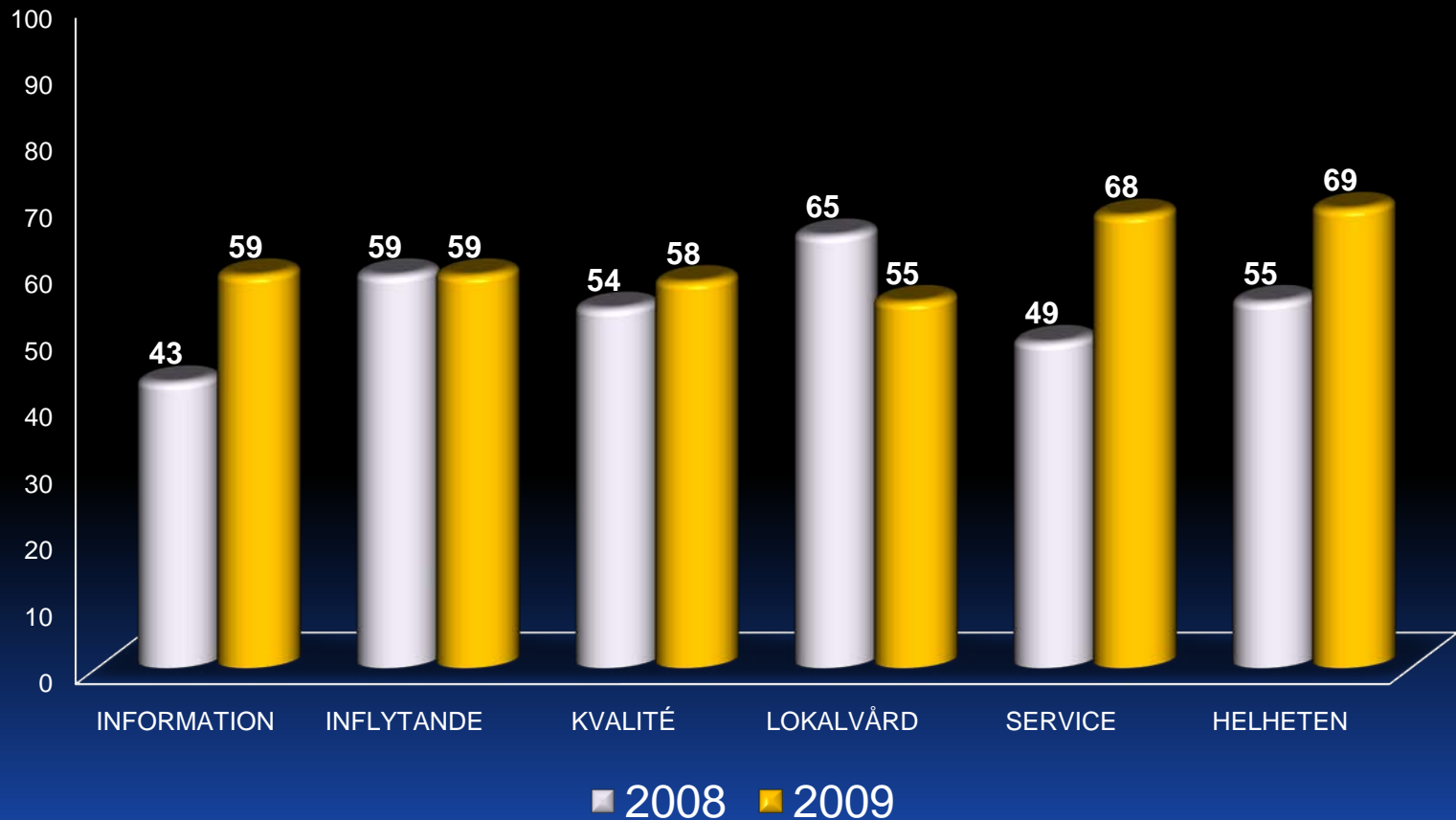
Respondenter: 54



2008 2009

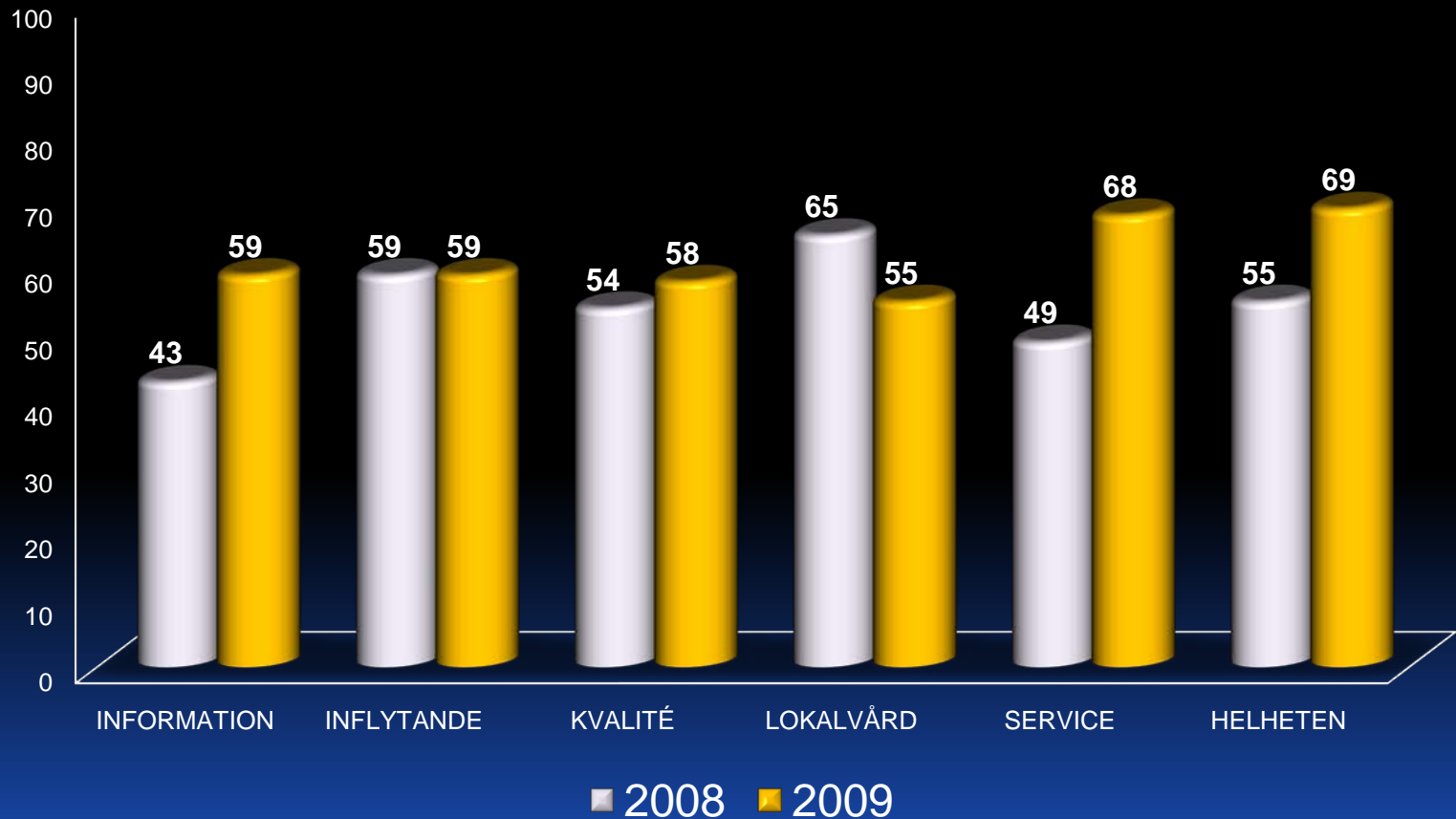
Öjebyns bibliotek

Respondenter: 46



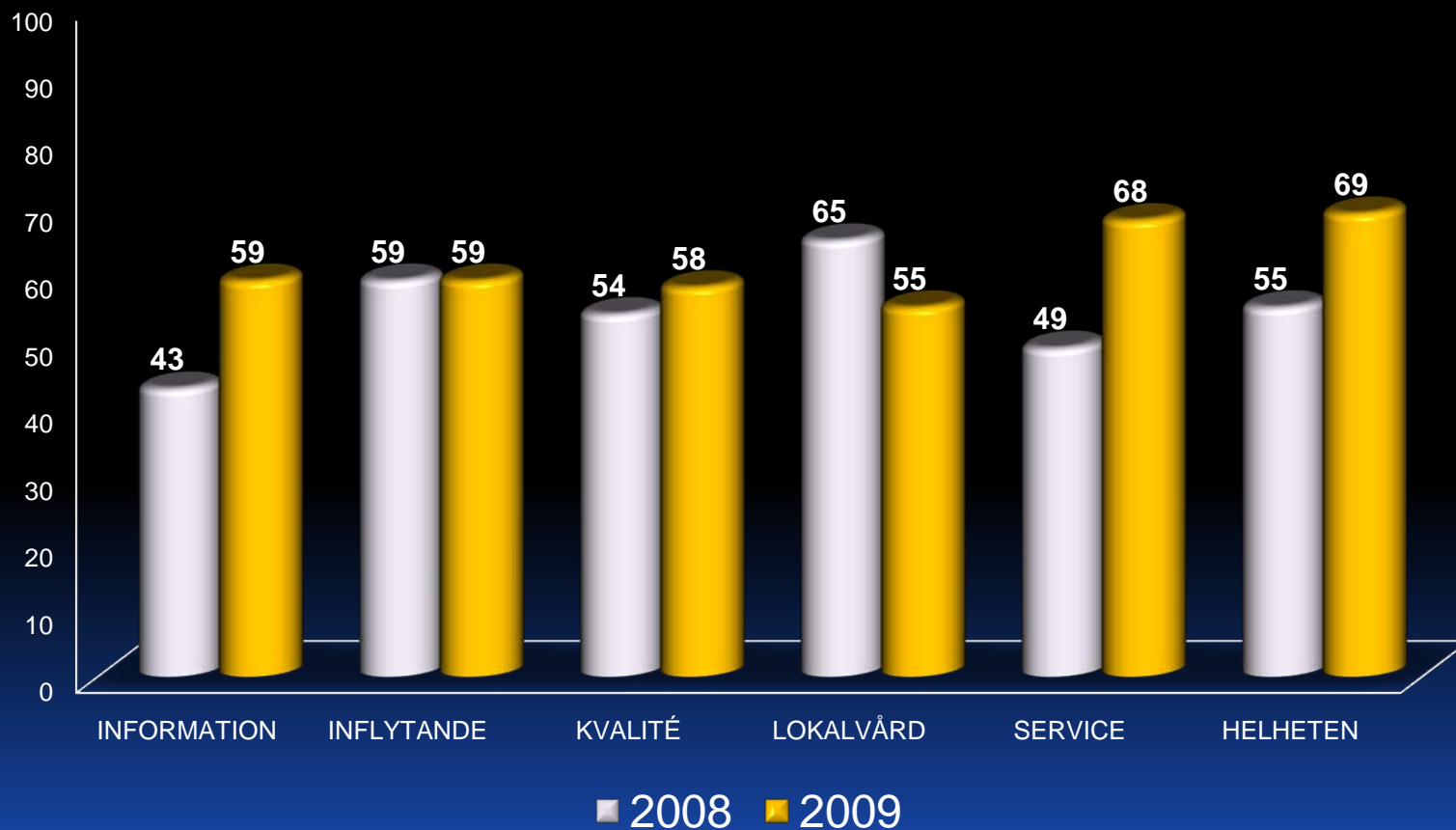
Sjulnäs bibliotek

Respondenter: 10



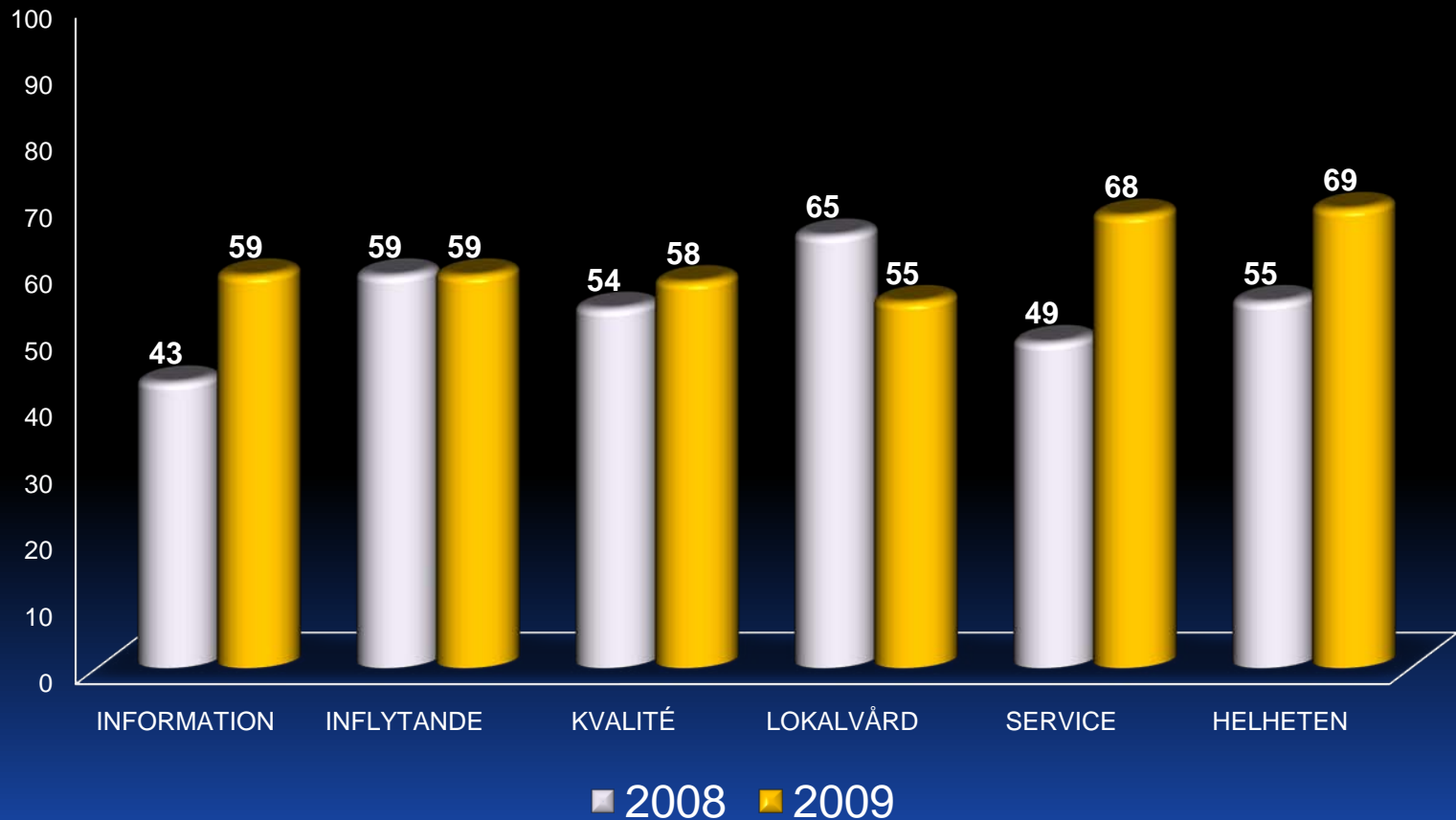
Rosviks bibliotek

Respondenter: 24



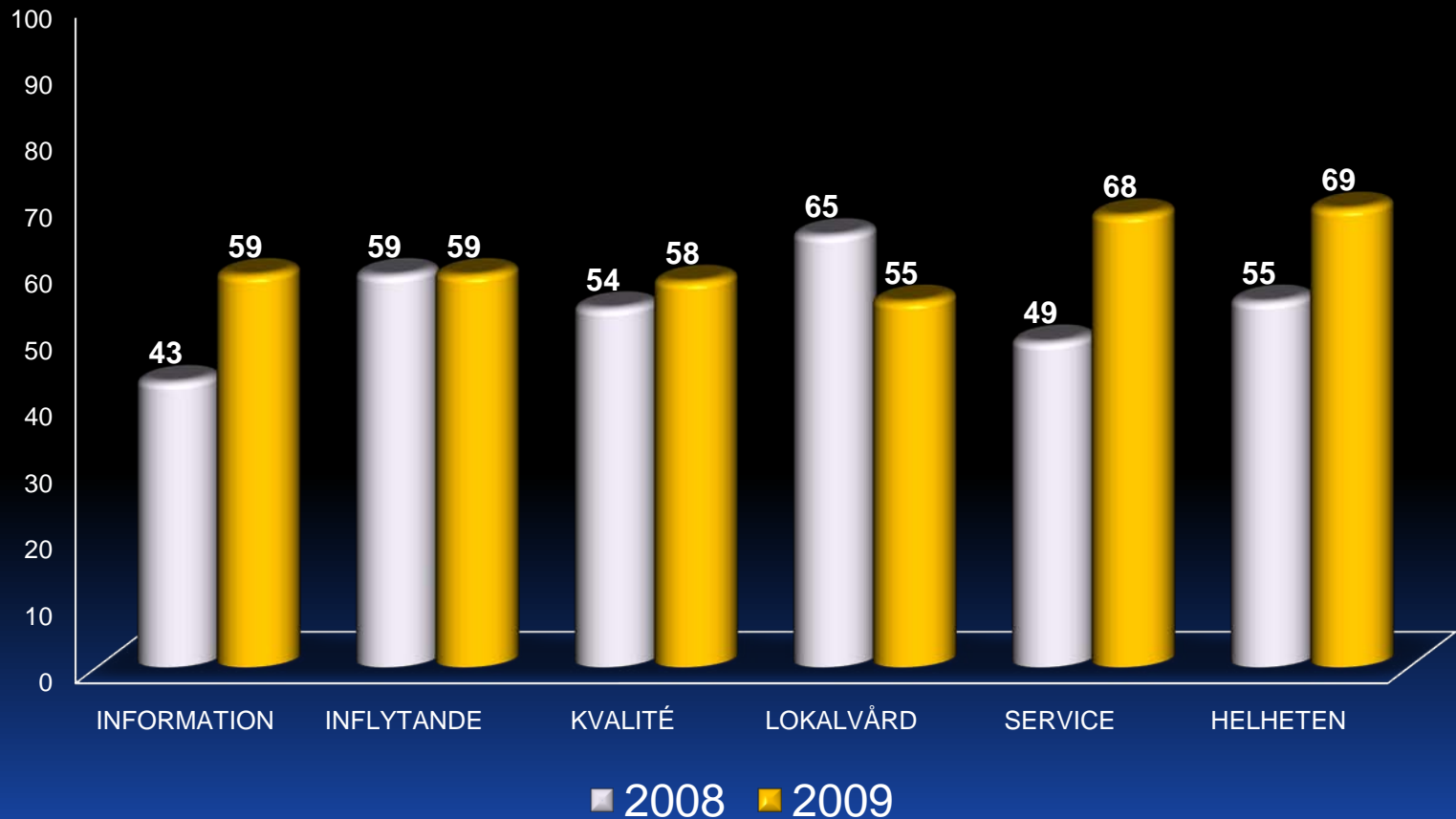
Norrfjärdens bibliotek

Respondenter: 28



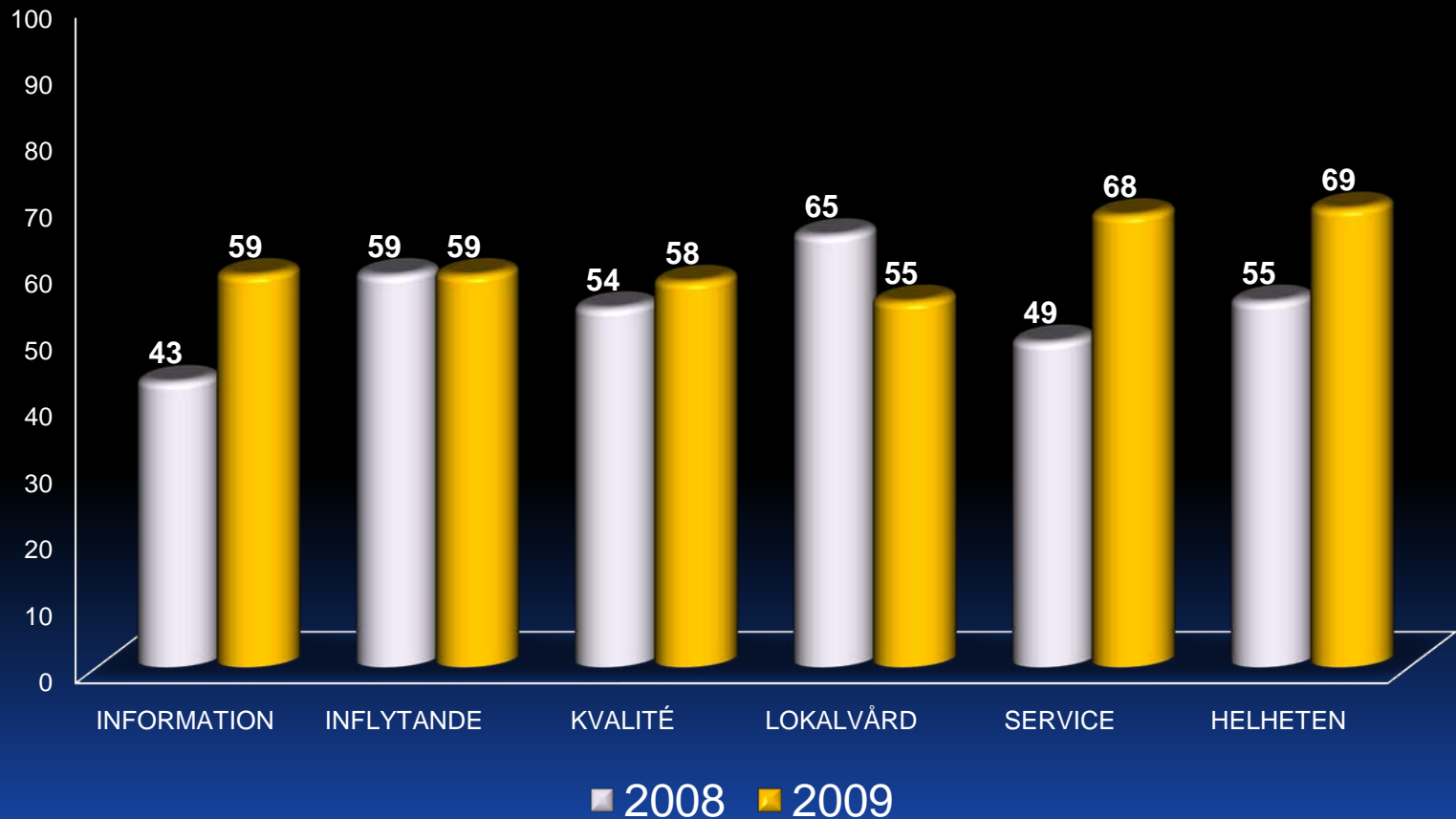
Hortlax bibliotek

Respondenter: 28



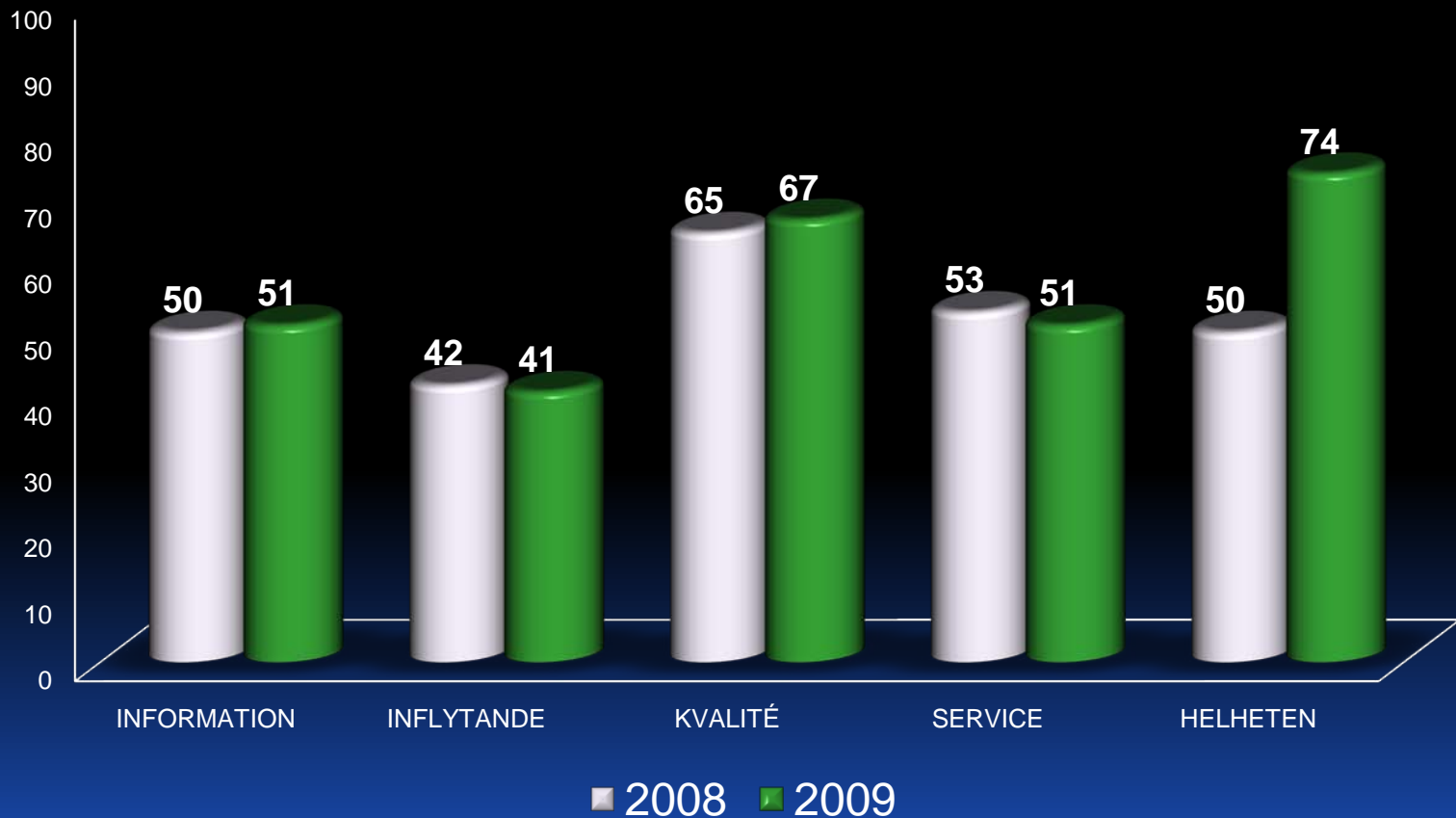
LF Arena

Respondenter: 49



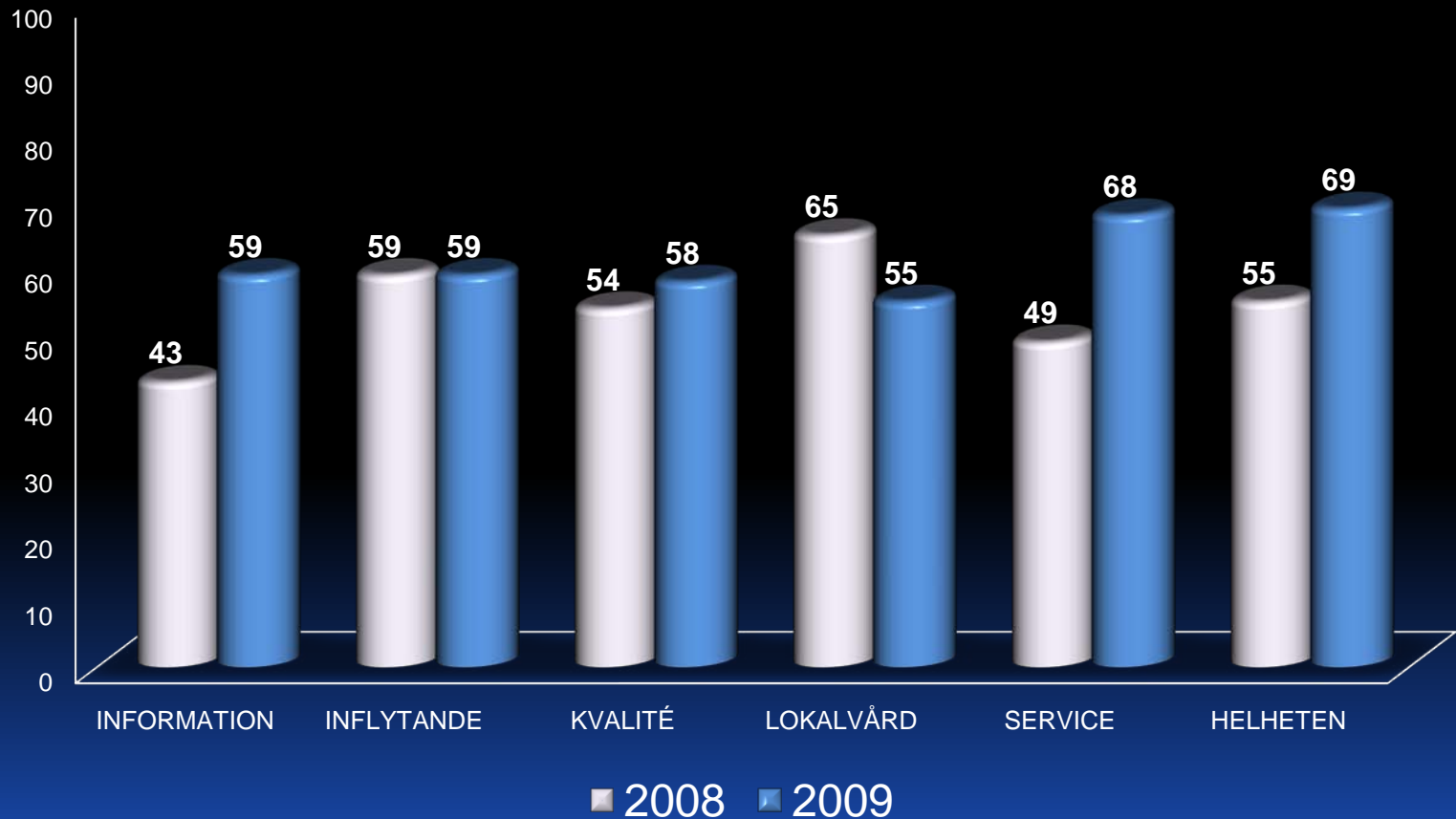
Grisbergets motionsspår

Respondenter: 93



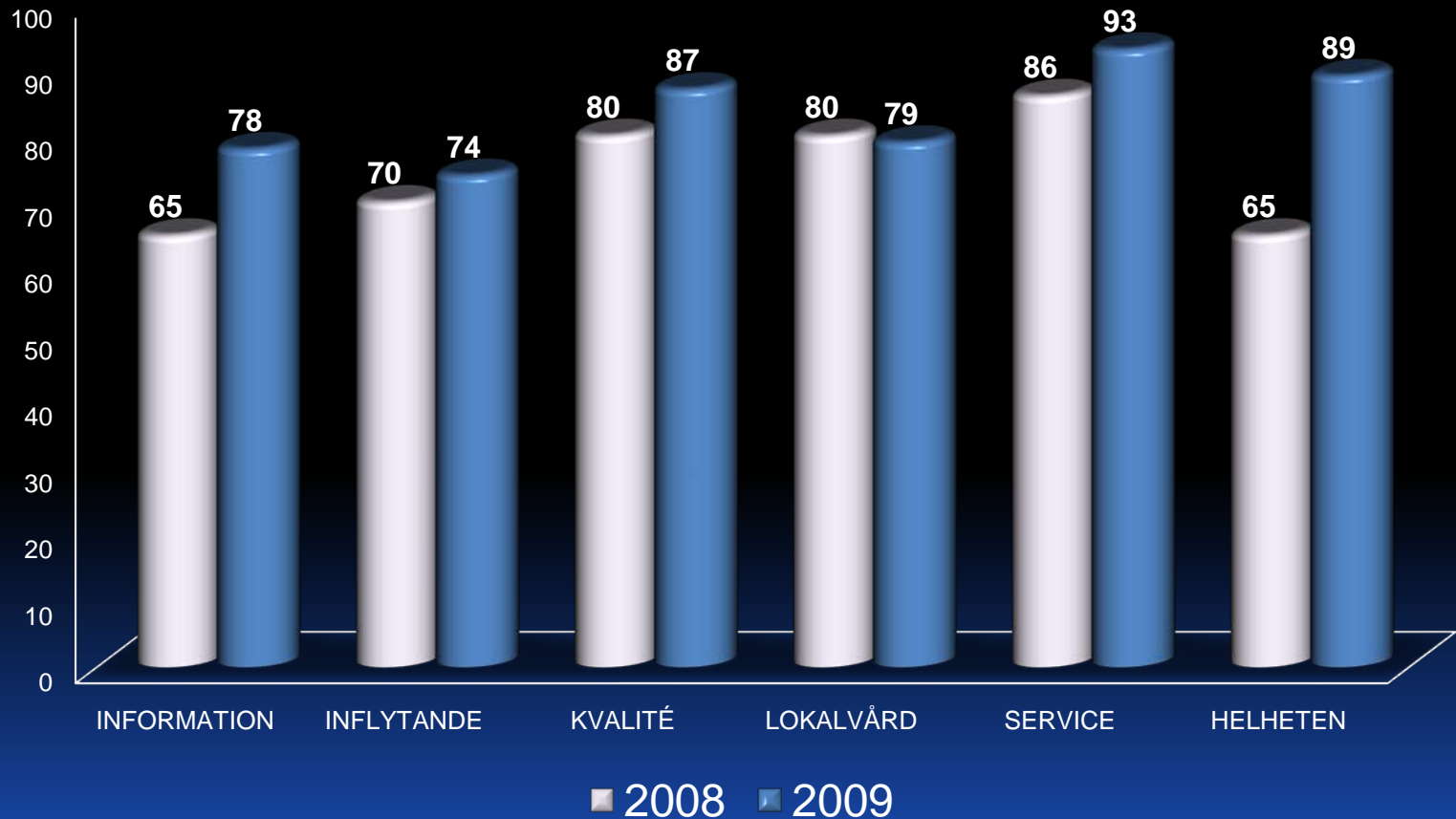
Hortlax simhall

Respondenter: 49



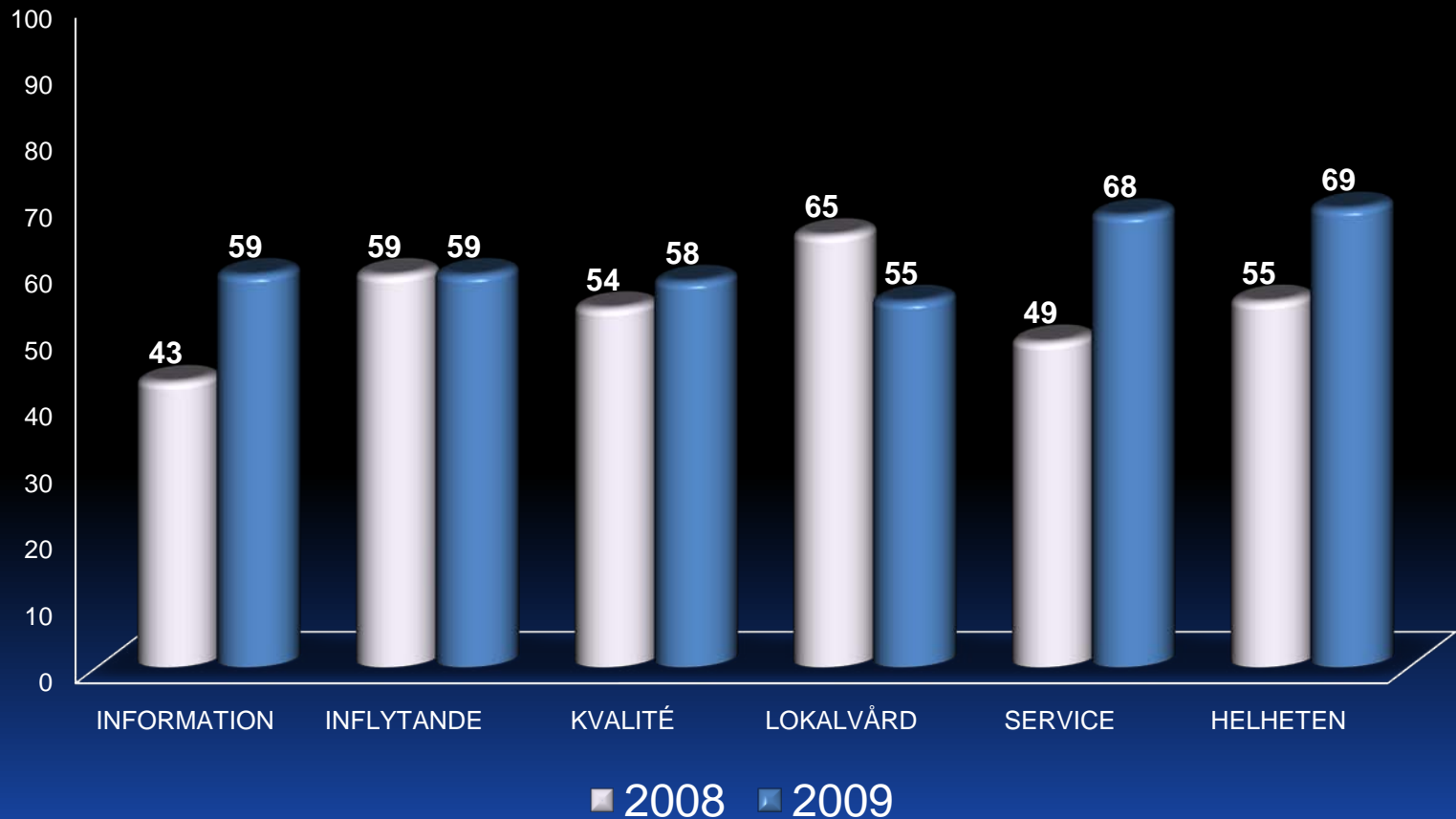
Munksunds simhall

Respondenter: 50



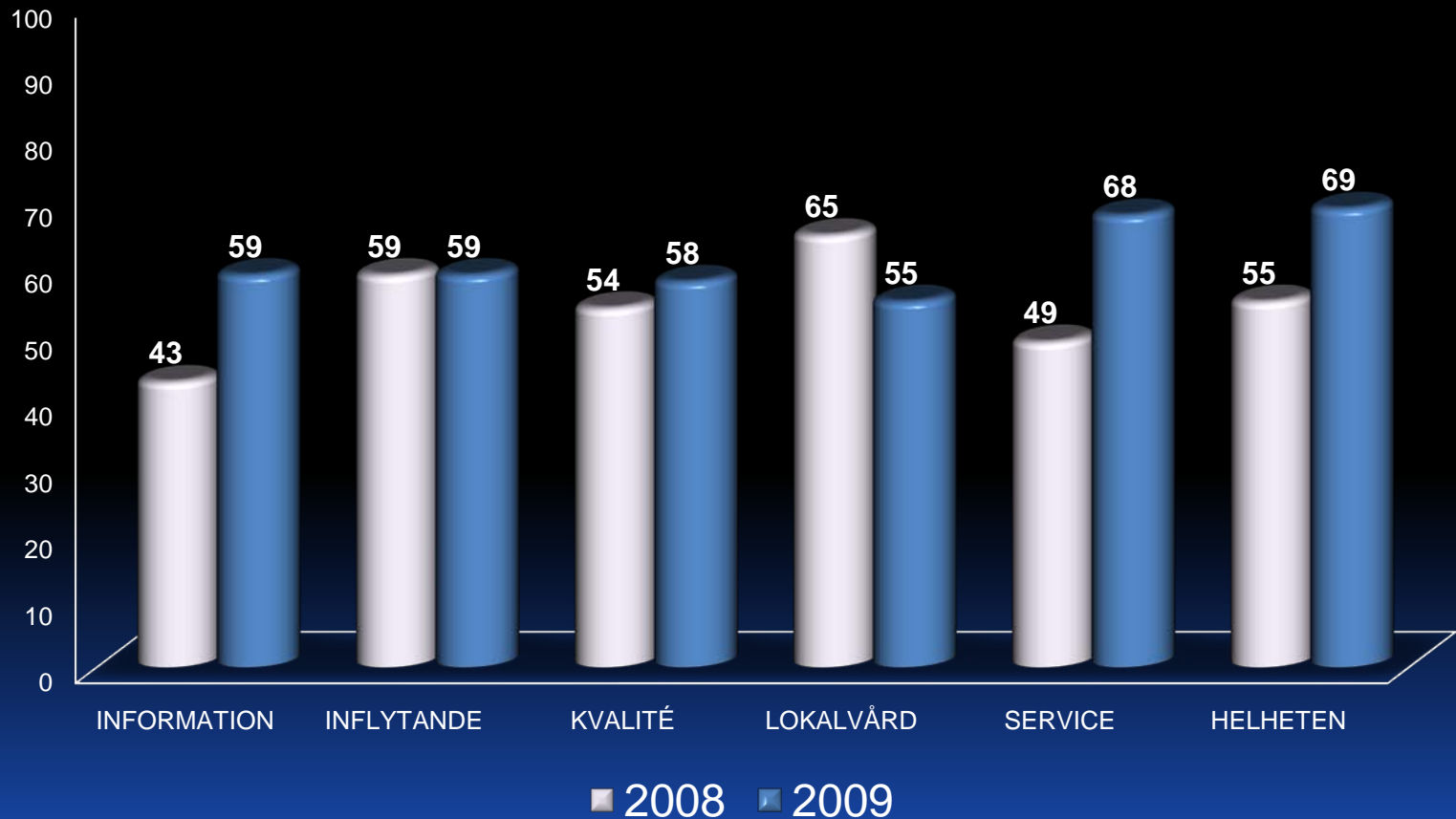
Öjebyns varmbad

Respondenter: 55



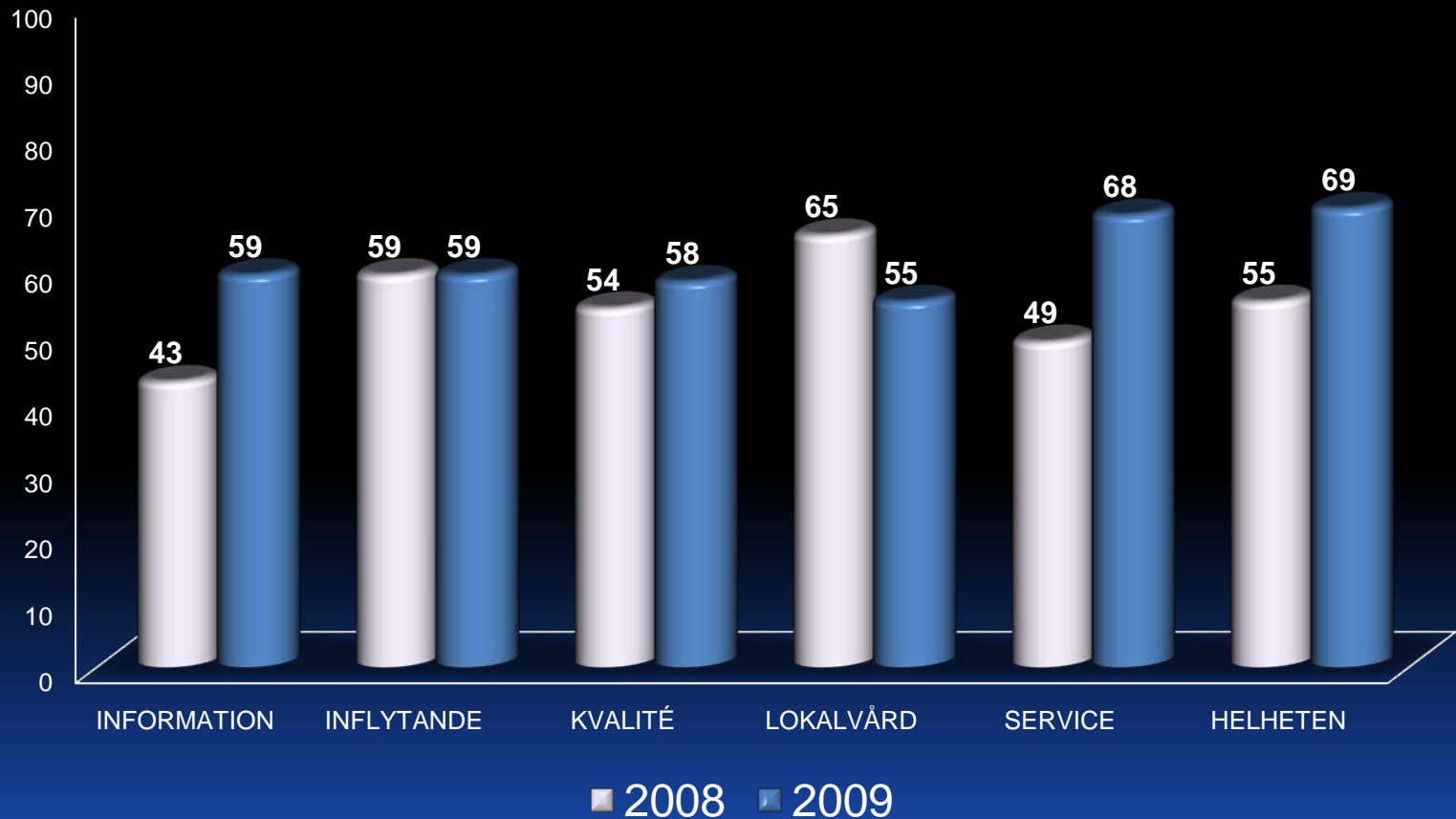
Öjebyns simhall

Respondenter: 63



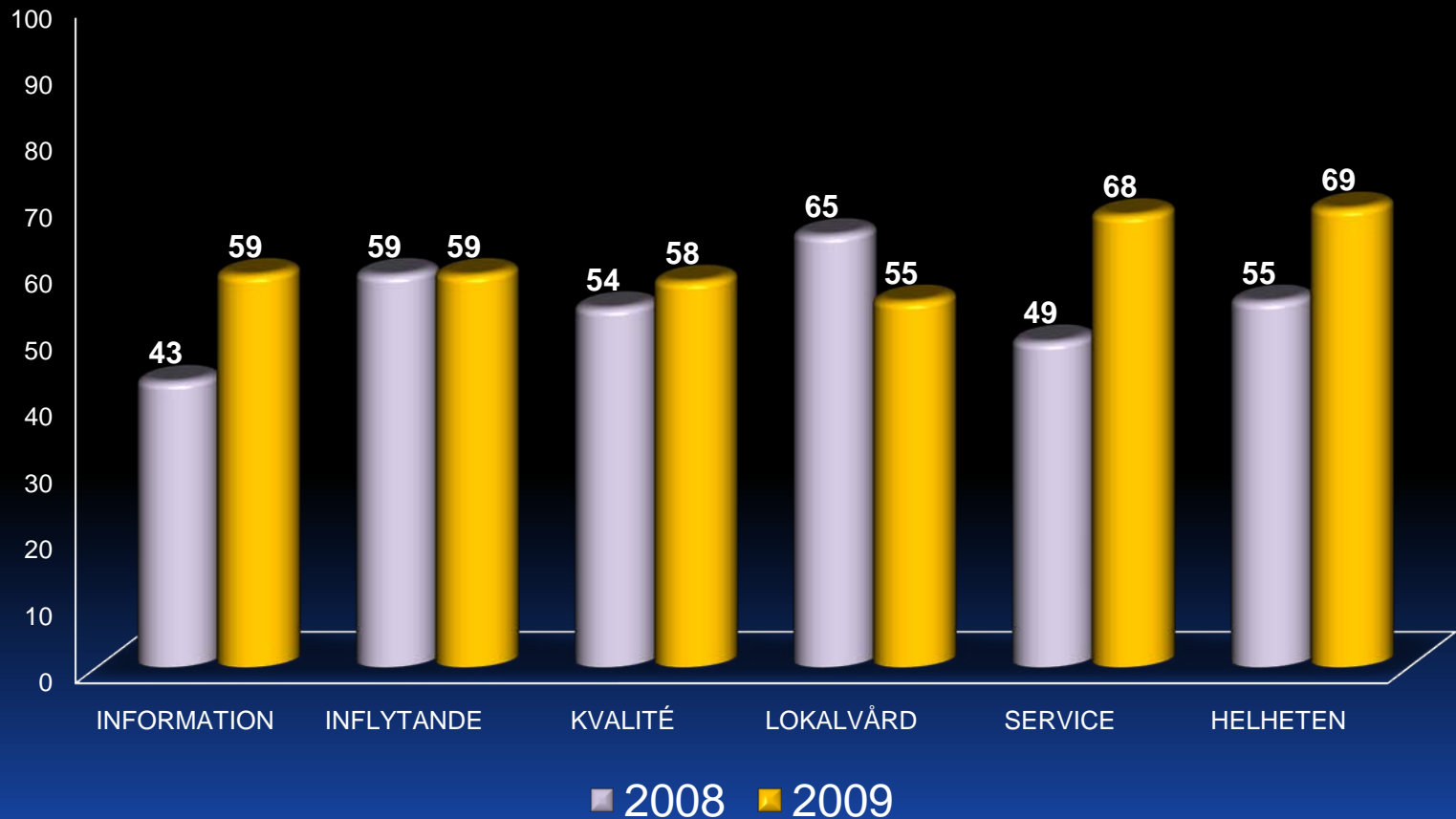
Norrstrands pool & camping

Respondenter: 78



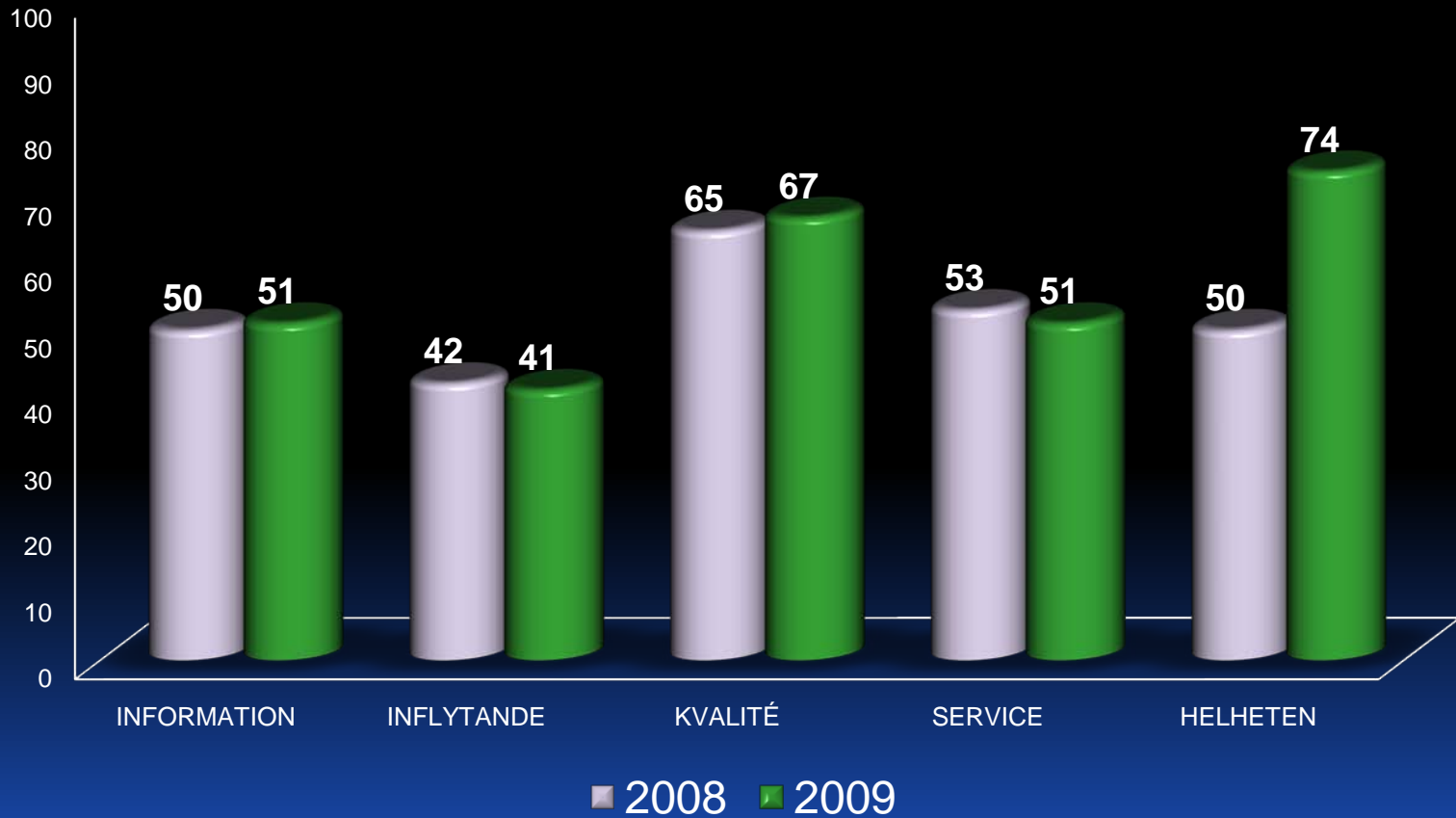
Norrmalmia

Respondenter: 29



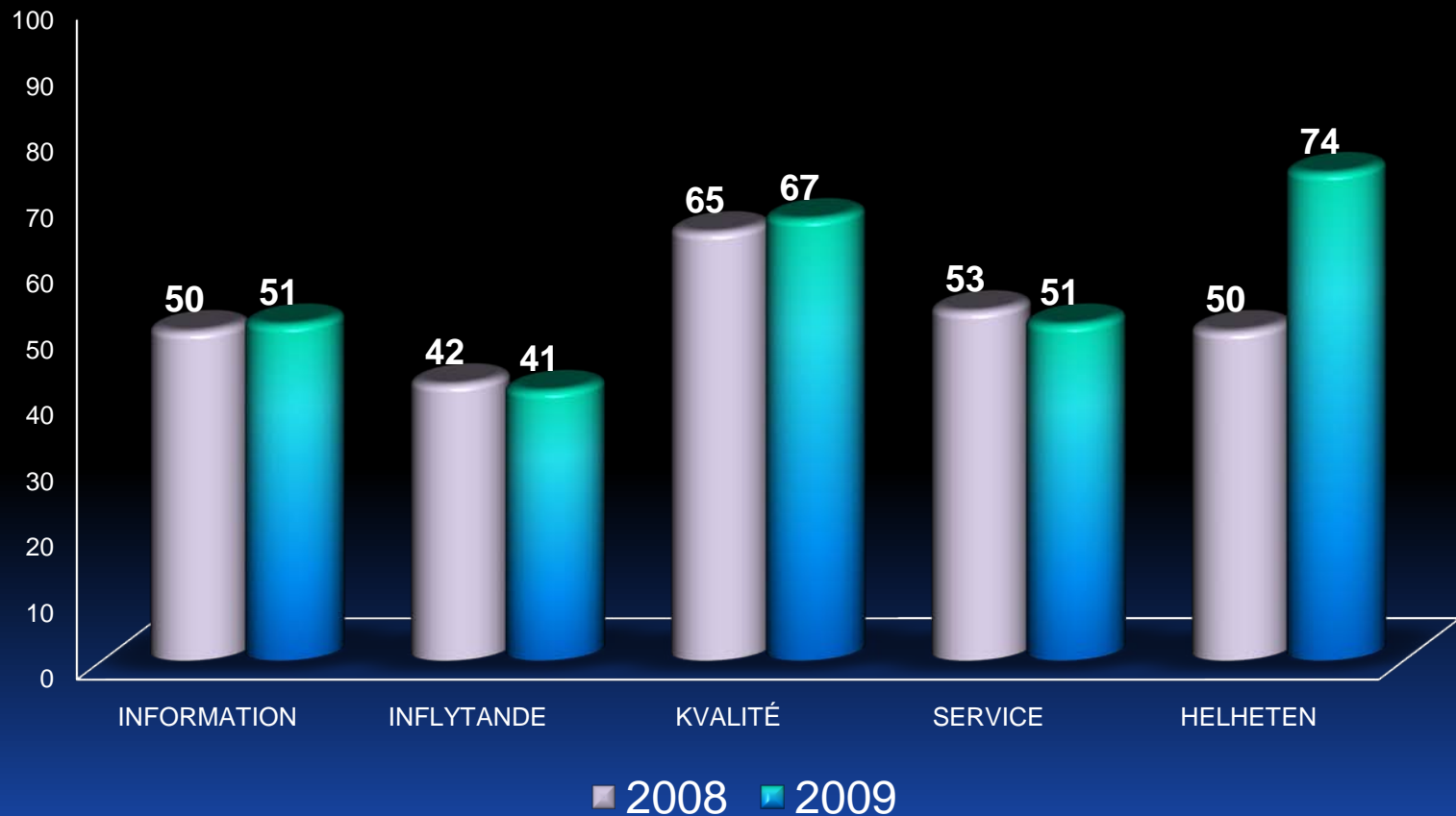
Parken

Respondenter: 62



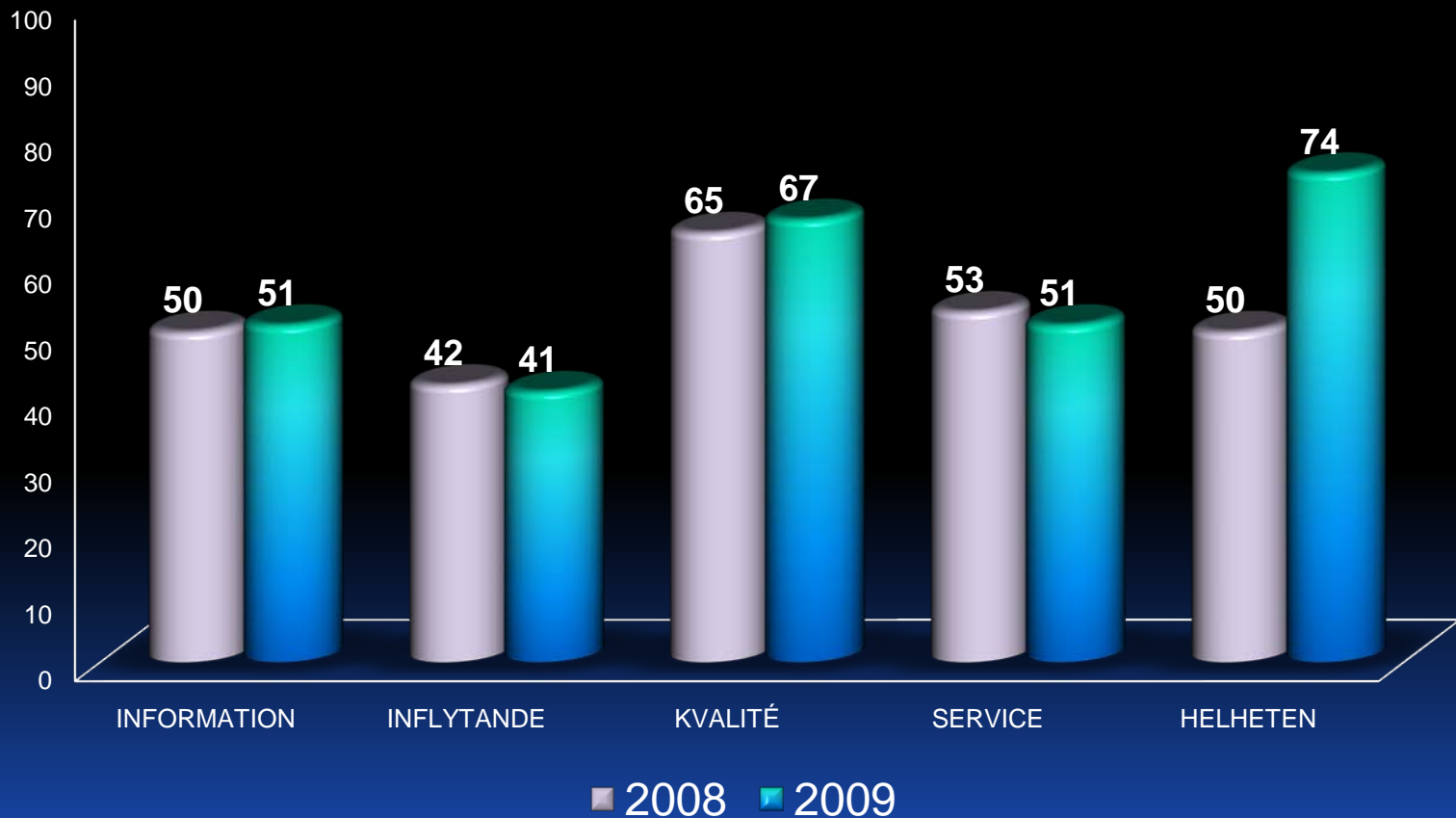
Piteå Skärgård

Respondenter: 40



Lindbäcksstadion

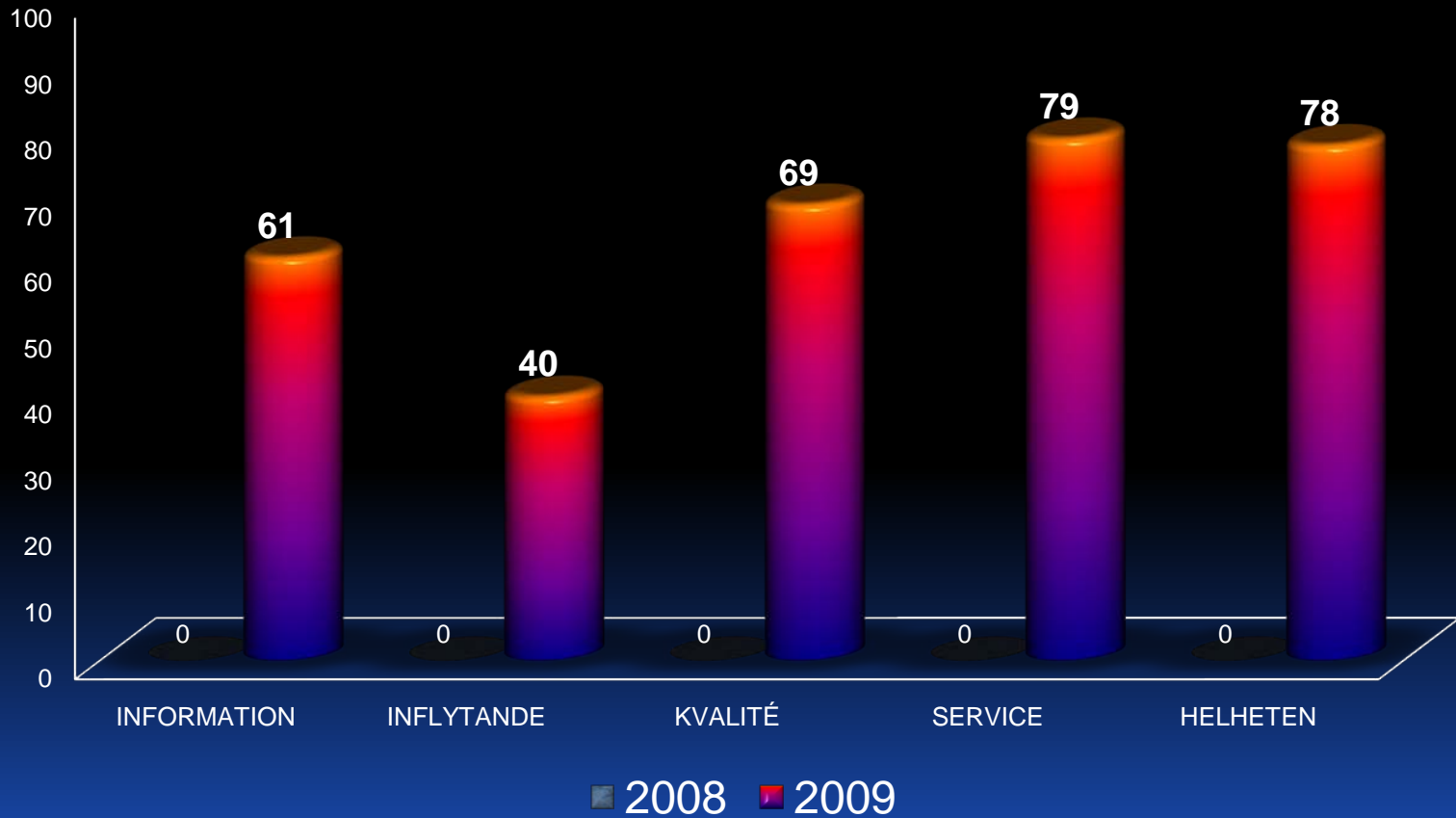
Respondenter: 49



Acusticum

Ingen mätning -08

Respondenter: 35



NKI redovisat för varje verksamhet

10-39

Underkänt resultat

40-69

Godkänt resultat

70-100

Mycket bra resultat

 2008  2009

